**Date-A-Dog Testing Questionnaire:**

Hi User! Thank you for agreeing to test Date-A-Dog. Please fill out the following questionnaire to complete your testing of Date-A-Dog.

Name: AK

Age: 41

Current Occupation: Corporate Sales

Mobile Device: Samsung Galaxy S7 Edge

Android Version: 6.0

*Please make sure you have both your mobile phone and desktop/laptop turned on and connected to the Internet and make sure that you are logged out of your personal Facebook account before proceeding.*

**Mobile Application Test:**

Prior to testing the application, you needed to install it following the instructions in the Testing Instructions document.

*Q. Did you run into any problems installing the application? On a scale of 1-5 (with 1 being the easiest), how easy was it to install and run the application?*

Some problems with permissions but that was more to do with my phone permissions. Can’t you automate the permissions? Scale: 2.

After logging into the Date-A-Dog Application, you will be taken to a screen that displays dogs available for dates. You can like or dislike dogs, depending on the information displayed. Please check and see if you are able to like and/or dislike a few dogs. Please like at least three dogs.

*Q. How intuitive was it to figure out how to like or dislike dogs? How did you know that you were liking or disliking a dog?*

Very intuitive, just like Tinder. The color of the paw helped me see what was going on. I did have some problems with getting the cards to swipe. Also, if I hit the “Edge” on my phone, it made the screen look weird.

At the top of the screen, you should see a few buttons. “Dogs Near Me” and “Liked”.

*Q. Do you see the two dogs that you liked on the previous screen? (Note: Since you are using a shared log in, you may see more dogs than you have liked, so please do not consider that to be a bug).*

Yes, I saw the two dogs that I had liked.

Here, you can click on any of the liked dogs to see the dog profile and to request a date. See if you can request a date with a dog that you like. If you are prompted to fill out a form, please fill out the form using your full name.

*Q. Did you run into any difficulties filling out the form?*

No, the form was easy to understand.

*Q. Were you able to request a date with a dog? On a scale of 1-5 (with 1 being the easiest), how easy was it to request a date with a dog?*

Yes, I was able to request a date with a dog. It was very easy to use. Scale 1.

*Q. Is there any way that the process to request a date could be made better?*

Why don’t you have the form auto-fill from Facebook? Why don’t you have a ‘Requested’ tab to show previous dates with dogs?

*Q. After requesting a date with a dog, were you able to see that you had requested a date with that dog? Were you able to see the time and date? How intuitive was this process?*

No, there was nothing to show that I had requested a date with a dog.

That’s it for the basic functionality with the mobile application, but please feel free to play around with the application a little bit more. Please make sure to check all the menu options. When you are done, please log out of the application and answer the following questions about the application before moving on to the shelter website.

*Q. What were your thoughts on the overall functioning of the application? Did you find it to be intuitive?*

Some minor problems with it not working with the “Edge” on my phone. But it was pretty easy to use and understand.

*Q. How did you log out of the application? Did you have any problems finding the option to log out?*

Logging out was easy.

*Q. Were you able to find the “Help” option? Do you think the “Help” option is useful?*

Yes, Help was easy to find and use. I read the User Manual after I clicked on Help and found it to be very clear.

*Q. What are your thoughts on the speed of the application?*

Very fast!

*Q. What are your thoughts on how the application looks?*

Some of the pet cards looked weird, but otherwise it was nice. Weird as in they didn’t show pictures of dogs.

*Q. Did you notice any bugs or problems with the application?*

The screen moves up and down sometimes and if I hit the “Edge” feature on my phone then the screen gets thrown off. Also, I can’t click on the last dog on the Liked Dogs tab.

*Q. Do you have any recommendations on how to make the application better?*

Make the form autofill with information from Facebook? It was annoying to have to type my information in. Also, I could not see Pending Date requests.

**Web Application Test:**

The shelter website can be found at: <https://date-a-dog.github.io/shelter>. Please log in using the Facebook credentials provided to you in the Testing Instructions document.

*Q. Did you have any problems logging into the website?*

No, it was easy.

Logging in to the website should take you to the Requests Page. Please locate one of the requests that you made using the application (It should have your name on it, but if you did not change the name on the “Form” before submitting the request, then it may still say “Sally Smith”, in which case you will have to identify the date request by the date/time). Here, you can approve or deny the request and undo any decisions that you have made. Please check “Approve”, “Deny” and “Undo”.

*Q. What are your thoughts on approving or denying a request? On a scale of 1-5 (with 1 being the easiest), how easy was it to approve or deny a request?*

It was very easy to use. Scale 1. But maybe you can have a reason why requests are being approved and denied.

Before proceeding, please make sure that you have approved and denied at least one request each and left one request as pending. For a denial, please type in a custom message. If you refresh this page, you should now see that request has disappeared. Please take note of these dogs for future questions.

*Q. Did the request disappear for you after refreshing the page?*

Yes.

Now, click on the “History” tab at the top of the screen. This takes you to a page that shows all the requests that have had decisions made for them. Please find the requests that you approved/denied in the previous step. Please “Undo” these requests. If you now return to the Requests page, you should now see these requests reappear in that page and give you the options to “approve”, “deny” or “undo” the requests again.

*Q. Were you able to locate the previously approved/denied requests? Were you able to locate the reason for the date request? Were you able to undo the requests? How were you able to differentiate between an approved request and a denied request? Did the requests reappear on the Requests screen after you clicked on Undo?*

Yes, they were easy to find. There was no reason for the date request. Undoing worked fine too. I could tell the difference by the green check mark and the red cross. Yes, after doing Undo, they went back to the Requests page.

That’s it for the basic functionality of the shelter website, but please feel free to play around with the site a little bit more. Please make sure to check the “Help” button. Please also make sure to approve one request and deny one request before proceeding. When you are done, please log out of the site and return to the mobile application for one final test.

Please log into the mobile application and locate the two dogs that you previously approved and denied.

*Q. Were you able to see updated information for date requests based on your response on the website? How easy was it to see the result of a date request? Did you see why the request was denied and if yes, what was the reason?*

No, there was no updated request.

You are all done with testing the shelter website. Please answer the final questions below.

*Q. What were your thoughts on the overall functioning of the website? Did you find it to be intuitive?*

Website was easy to use. I didn’t need any instructions.

*Q. Do you think the “Help” option is useful?*

Not really for the web page.

*Q. What are your thoughts on the speed of the website?*

Very fast!

*Q. What are your thoughts on how the website looks?*

Looks kind of old. But it was clean and easy to read.

*Q. Did you notice any bugs or problems with the website?*

The date responses weren’t going back to the application.

*Q. Do you have any recommendations on how to make the website better?*

Make the date responses go back to the mobile app. Also, why not have the user photo from Facebook?

**Some Final Questions:**

*Q. On a scale of 1-5 (with 1 being “No Way” and 5 being “Absolutely”), how likely would you be to use an application like Date-A-Dog in real life?*

5

*Q. On a scale of 1-5 (with 1 being “No Way” and 5 being “Absolutely”), how likely would you be to recommend an application like Date-A-Dog to your friends?*

5

*Q. On a scale of 1-5 (with 1 being “Childlike” and 5 being “Professional”), how do you find the overall functioning of the application and the mobile website?*

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